

Business Profile:

1 middle school & 9 elementary programs, as well as 1 business office, 600-700 school year students, 48 teachers

Leslie Tudorowski, Office Manager

www.parkhill.k12.mo.us

Leslie’s Challenge:

Because their existing software didn’t work well with their server, the Park Hill School Age Programs began looking for a new system. As the search by the tech department began, the decision was also made to select a new solution that provided the advantages of a web-based format.

The Details:

EZCare Online immediately impressed Leslie with its customizable and accommodating nature. EZCare Online provided Leslie and her team with powerful features that worked with her operational processes and enabled her staff to more quickly and accurately enroll students, collect payments and provide information to parents.

Park Hill parents have found online enrollment and the portal to be delightfully accommodating to their needs and the Park Hill staff enjoys the freedom that the automation has given them from manual data entry and processing. The portal has greatly reduced the time that staff spends providing account information to parents and gives the parents more control over their information and their access to it.

Accuracy levels have soared because of the system’s automated processes in enrollment and payment processing. Mass emails have enabled time savings for staff and better communication with parents.

Using this feature to remind parents of April’s new enrollment options contributed to the wild success of Park Hill’s first online enrollment process and mass email’s automated format accomplished this without consuming significant staff time.

Parents were immediately complimentary of the ease-to-use, quick, hassle-free nature of the online enrollment process.



“Our implementation of the EZCare Online system was a smooth one because of the responsiveness of the support and development teams. When we’ve had needs that may be a bit atypical for the system, EZCare Online has immediately responded with workarounds or tweaks that have cleared the way for what we need to accomplish. This shows us that the company is emphatic about its support for our type of program needs and gives us total confidence in what future enhancements will bring as we become acclimated to more features.”

Leslie Tudorowski

EZCare Online’s Value:

- The online option for parents allows them to see everything, enter information on their own and access their account whenever they wish.
- The auto-payment feature eliminates all manual entries and postings and drives speed and accuracy of processing.
- Multi-site organizations gain tremendous advantage from the access each site has to its own account and class information.
- Mass email enables faster, more consistent and more thorough communication with parents.



www.ezcareonline.com