

**Business Profile:**

1 location, 115 students, 20 teachers  
Kristin Edwards, Co-Founder and Program Director

**Kristin’s Challenge:**

When Kristin’s school enrollment climbed beyond 70, she realized that she needed a real software system to handle her information. Excel couldn’t provide the integration and functionality that she needed.

Kristin had concerns with human errors related to the constant keying in of information into Excel. She couldn’t afford to produce inaccuracies that would have a detrimental impact on her students and her business.

**The Details:**

EZCare Online is feature rich, so Kristin has plenty of tools at hand to manage, track and use her data to her school’s advantage and to make her office more efficient. With budgetary activities alone, EZCare Online saves Kristin 6-8 hours a month and her staff 2-5 hours a week on data entry. The payment process enables Kristin to send out statements quickly and simply and to eliminate the chance that parents won’t remember their payment amounts and due dates.

Kristin and her staff enjoy the time saved by EZCare Online’s web-based, multi-user format. Regardless of where they are working, everyone can log in and use the same data at anytime.

At implementation, the videos provided tremendous help in illustrating how the features worked. The support team was there, if needed, to quickly answer questions that the videos didn’t address with spot on answers

Overall, EZCare Online provides Lifetime Montessori with a powerful system that is simple to use and easy to navigate. Checks and balances ensure that accidental deletions don’t happen and data management capabilities eliminate re-keying errors.



*“EZCare Online has helped me gain control of the information I need to manage our school. We’re very happy with the higher level of trust our parents have in our communications. We have confidence in information that is directly at our fingertips.*

**Kristin Edwards**

**EZCare Online’s Value:**

- The system is easily understood and intuitive - even to users who aren’t tech savvy.
- Information is secure and accurate in a system that is highly accessible to all users at all times.
- The web-based format provides a level of flexibility that changes the way managers, owners, directors and staff members do their work.
- Mass email can be manipulated to meet specific and unique needs.
- Distribution of statements tremendously improves the payment process.

